

## Housing Assignment Information FAQ's

### **I received a housing assignment and it's not in a hall I requested as a preference. Why?**

*While we do ask for preferences, we never guarantee that preferences can be honored. Rooms are assigned in contract date order and different preferences have different "weights" in the room assignment process. If you did not get your preference, you do at least have a room assignment. Due to our high occupancy levels, we have a number of students who do not have a housing assignment and will begin the semester living in extended housing.*

### **I received a housing assignment and it's not with a roommate I requested. Why?**

*It's difficult to know exactly why you didn't get your requested roommate, but generally it is because the roommate request process was never fully completed. Roommate requests must be mutual, and in most cases, students thought they had requested one another, but one of the roommates never actually went in and accepted the roommate request to complete the process. Again, the roommate assignment process only recognizes requests that fully completed the mutual request process (which we had over 100 roommate pairs this year 😊). If you did complete the process and still didn't get your roommate preference, it is likely because your contract was submitted on a date that was past the time when we had completely open double rooms available. Due to how the computerized assignment process is set up, we have no way of knowing when the open double rooms are filled until letters are run. Again, roommate requests are never guaranteed, we try to honor them to the best of our ability.*

### **Can I request to change buildings or roommates?**

*While we'd love to be able to say yes, we simply cannot honor requests to change buildings or roommates. Our current occupancy levels prevent us from being able to accommodate any requests for changes. Our first priority is to assign students from extended housing into a permanent space.*

### **I haven't received a housing assignment letter and I've heard others have. When will I receive my assignment?**

*If you haven't received a letter as of yet, it is because you are currently in extended housing. Extended housing is located in lounges or with a Resident Assistant. We do not physically assign you to an extended housing space until early August. Currently, we just keep everyone who has not received a permanent assignment in a "holding pattern" as when we get vacancies, we assign the next student with the earliest contract date into the vacancy that just opened up. The computer does this on a weekly basis, so it is quite possible that over the summer you could get a letter indicating that you have been assigned to a permanent space. In early August, if you have not received a permanent assignment, we then assign you to an extended housing space. You will get a letter at that time indicating your extended housing assignment.*